



## Oso Internet Solutions

### The FCC Affordable Connectivity Program (Previously known as the EBB Program) Customer Consent Form

#### What is the Affordable Connectivity Program (ACP)?

The Affordable Connectivity Program (ACP) is a government program funded by the FCC to help offset the cost of broadband services for eligible households during COVID-19.

The program was originally referred to as the Emergency Broadband Benefit (EBB) program but has changed to the ACP program and will provide a discount of up to \$30 (previously \$50) per month towards broadband services for eligible household and up to \$75 per month for eligible households on Tribal lands.

#### Who will qualify for the ACP funds?

A household is eligible if one member of the household meets at least one of the criteria below *and* provides required documentation:

- Has an income that is at or below 200% of the federal poverty guidelines;
- Is approved to receive benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provisions in the 2019-2020, 2020-2021, or 2021-2022 school year;
- Received a Federal Pell Grant during the current award year;
- Participates in certain assistance programs, such as SNAP, Medicaid, Federal Public Housing Assistance, SSI, WIC, or Lifeline.
- Participates in Tribal specific programs such as Bureau of Indian Affairs General Assistance, Tribal TANF, or Food Distribution Program on Indian Reservations; or
- Household that qualified for the EBB due to a substantial loss of income due to job loss or furlough since February 20, 2020 or by meeting the eligibility criteria for a participating provider's COVID-19 program **will need to requalify** for the ACP program.

#### Eligible Plans, Speed, & Monthly Cost

Name of Eligible Plans	Speed	Monthly Cost (discount <i>not</i> reflected)
Bronze Plan	3 Mbps Down / 3 Mbps Up	\$40.00
Silver Plan	5 Mbps Down / 5 Mbps Up	\$60.00
Gold Plan	10 Mbps Down / 10 Mbps Up	\$80.00
Platinum Plan	15 Mbps Down / 15 Mbps Up	\$99.00
Titanium Plan	25 Mbps Down / 25 Mbps Up	\$150.00

I, \_\_\_\_\_ understand the following:  
(Print first and last name)

- By applying to this program, I consent to Oso Internet Solutions terms and conditions.
- This is a U.S. government program that reduces my internet bill.
- This is a government funded program with an unknown ending date. Upon its conclusion, I will have the option to continue to receive service subject to Oso Internet Solutions regular rates, term, and conditions.
- This program is limited to one per household. A household is defined as anyone living at the same address who share income and household expenses.
- This program is non-transferable to any other individual or household.
- I may choose to participate in the Affordable Connectivity Program from any service provider.
- I may transfer the Affordable Connectivity Program to another provider at any time during this program.
- I allow Oso Internet Solutions to transmit my information to the National Lifeline Accountability Database to enroll into the Affordable Connectivity Program.
- At the conclusion of this program, the last month's discount may be reduced based on availability of funds, as determined by the FCC.
- I can continue to participate in the Lifeline Program (if applicable) without enrolling in the Affordable Connectivity Program.

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date