



Oso Internet Solutions

The FCC Emergency Broadband Benefit

Customer Consent Form

What is the Emergency Broadband Benefit (EBB)?

The EBB is a temporary government program funded by the FCC to help offset the cost of broadband services for eligible households during COVID-19.

The program begins on May 12, 2021 and will provide a discount of up to \$50 per month towards broadband service for eligible households and up to \$75 per month for eligible households on Tribal lands.

Who will qualify for the EBB funds?

A household is eligible if one member of the household meets at least one of the criteria below:

- Qualifies for the Lifeline program;
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision, or did so in the 2019-2020 school year;
- Received a Federal Pell Grant during the current award year;
- Experienced a substantial loss of income since February 29, 2020 and the household had a total income in 2020 below \$99,000 for single filers and \$198,000 for joint filers; or
- Meets the eligibility for participating providers' existing low-income or COVID-19 program.

Eligible Plans, Speed, & Monthly Cost

Name of Eligible Plans	Speed	Monthly Cost (discount <i>not</i> reflected)
Bronze Plan	3 Mbps Down / 3 Mbps Up	\$40.00
Silver Plan	5 Mbps Down / 5 Mbps Up	\$60.00
Gold Plan	10 Mbps Down / 10 Mbps Up	\$80.00
Platinum Plan	15 Mbps Down / 15 Mbps Up	\$99.00
Titanium Plan	25 Mbps Down / 25 Mbps Up	\$150.00

How many months of internet service would be covered by the EBB program?

The EBB will not offer long-term subsidies. The program will end when the fund runs out of money, or six months after the Department of Health and Human Services declares an end to the COVID-19 health emergency, whichever is sooner. Therefore, we do not know how long participants can expect a discount on internet services. For more information, please visit

www.fcc.gov/broadbandbenefit

I, _____ understand the following:

(Print first and last name)

- This is a U.S. government program that reduces my internet bill.
- This is a temporary emergency program with an unknown ending date. Upon its conclusion, I will have the option to continue to receive services subject to Oso Internet Solutions regular rates, terms, and conditions.
- This program is limited to one per household. A household is defined as anyone living at the same address who share income and household expenses.
- This program is non-transferable to any other individual or household.
- I may choose to participate in the Emergency Broadband Benefit Program from any service provider.
- I may transfer the Emergency Broadband Benefit to another provider at any time during this program.
- I allow Oso Internet Solutions to transmit my information to the National Lifeline Accountability Database to enroll into the Emergency Broadband Benefit Program.
- At the conclusion of this program, the last month's discount may be reduced based on availability of funds, as determined by the FCC.

Signature

Date